

KidZone

POLICIES & PROCEDURES

- Y KidZone accepts children ages 3 months – 7 years.
- Y KidZone is a free membership service for adults who have an active Y membership.
- It is a Y policy that all children be signed in and out by parent, grandparent, legal guardian, or other family member when attending Y KidZone. **Children should never be left in KidZone area unless there is a Y staff member present in KidZone to accept them.**
- Children who are ill, who have had a fever, diarrhea, vomiting, rash of unknown source, discharge of the eyes or ears, green discharge from the nose or any contagious diseases or infection will not be accepted into the KidZone. **If your child is too sick to attend school or other activities, they are not to attend Y KidZone.**
- **A time limit of two hours per day is enforced in Y KidZone.** There will be a late penalty for anyone picking up children after the 2-hour maximum time limit per day or for anyone picking up their child outside of KidZone operation hours. A warning will be placed on your account, and the next infraction may result in a temporary suspension (1 week) of our Y KidZone service. Excessive misuse may result in a longer suspension or even discontinuation of services.
- Behavior – **If your child cries for more than 15 minutes, you will be notified.** If your child bites, hits, kicks or spits at another child or staff, you will be asked to remove them. If this behavior continues during other visits, we reserve the right to discontinue service.
- Outside food and drink may be limited to designated snack times and specific as to what type of snacks are allowable.
- **Parents may not leave the Y premises at any time that their child or children are in Y KidZone.**
- **Provide all necessary items for your child: bottles, diapers, wipes, pacifiers, etc. These items are not provided by the KidZone staff.**
- **Please make sure your child has also had a recent diaper change and/or has been to the restroom before entering KidZone.**
- Proper dress is required: **shoes/booties/socks and a shirt are required.**
- Clearly label all belongings: diaper bags, bottles, pacifiers, etc. **The Y is not responsible for any lost items.**
- **Do not allow your child to bring items from home, such as electronics, toys, money, small objects or other items.**
- The KidZone staff reserves the right to ask any parent to remove their child from the KidZone for just cause.

The exchange of information about a child from a parent's perspective and a staff perspective is very helpful. The Y staff will be better able to meet the needs of your child if we are aware of any special needs. Any special requests or information that will help us serve you and your child should be sent in writing to the Y's KidZone.